

# How the hospitality industry is controlling the Corona crisis

## About the study

The online job board operator YOURCAREERGROUP, owning the job boards HOTELCAREER, GASTROJOBS, TOURISTIKCAREER and Turijobs, interviewed about 15,000 employees of the hospitality & tourism industry in Germany, Austria, Switzerland, France, Poland, Spain, Portugal, Mexico and a few other (non) European countries about Corona pandemic and its impact on work in tourism in the period from May 4 to May 11, 2020. The results show how the HORECA sector is affected by temporary lay-offs and temporary shutdowns, how the restart is planned and how employees assess the crisis resilience, measures and communication of their employers.

About 900 managing directors, 300 HR employees, 12,900 employees with and without personnel responsibility and 1050 interns / trainees took part in the survey. These results are included in the general overview. Due to rounding, the values may differ from 100%. Percentages below 1% are shown as 0%.

### Key



Answers only from company representatives (managing directors or HR staff)



Country flags indicate spades in the corresponding statement

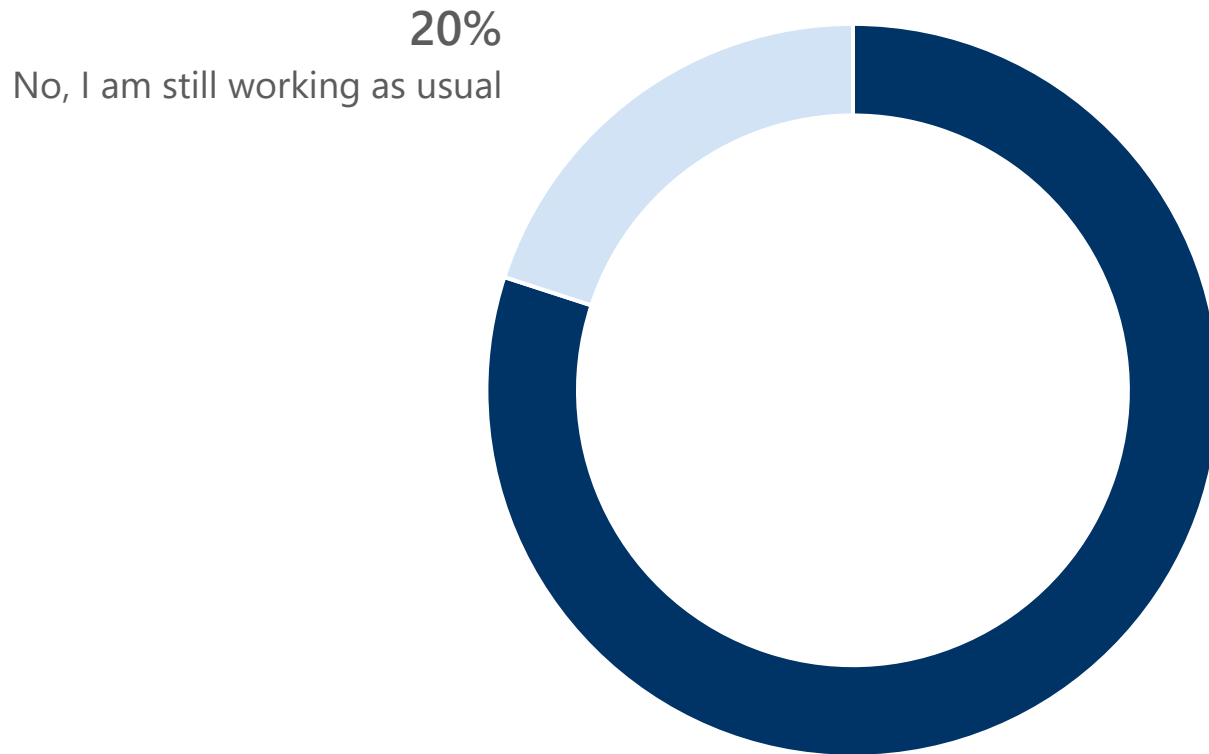
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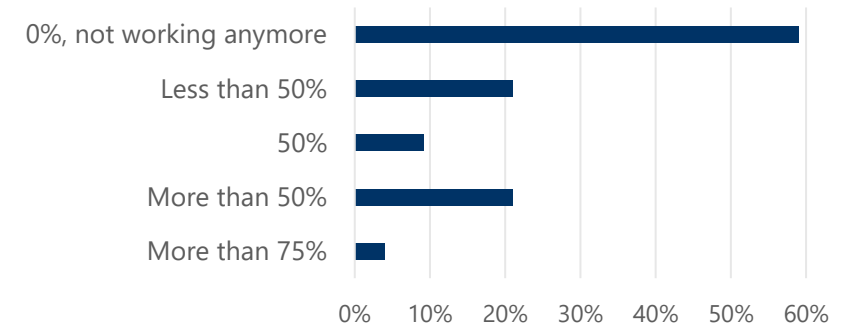
*Hospitality employees appreciate employer's transparency – and that's still a significant contribution when getting back to business*

# Has your working time been reduced?

Agreement to the corresponding statements in percent

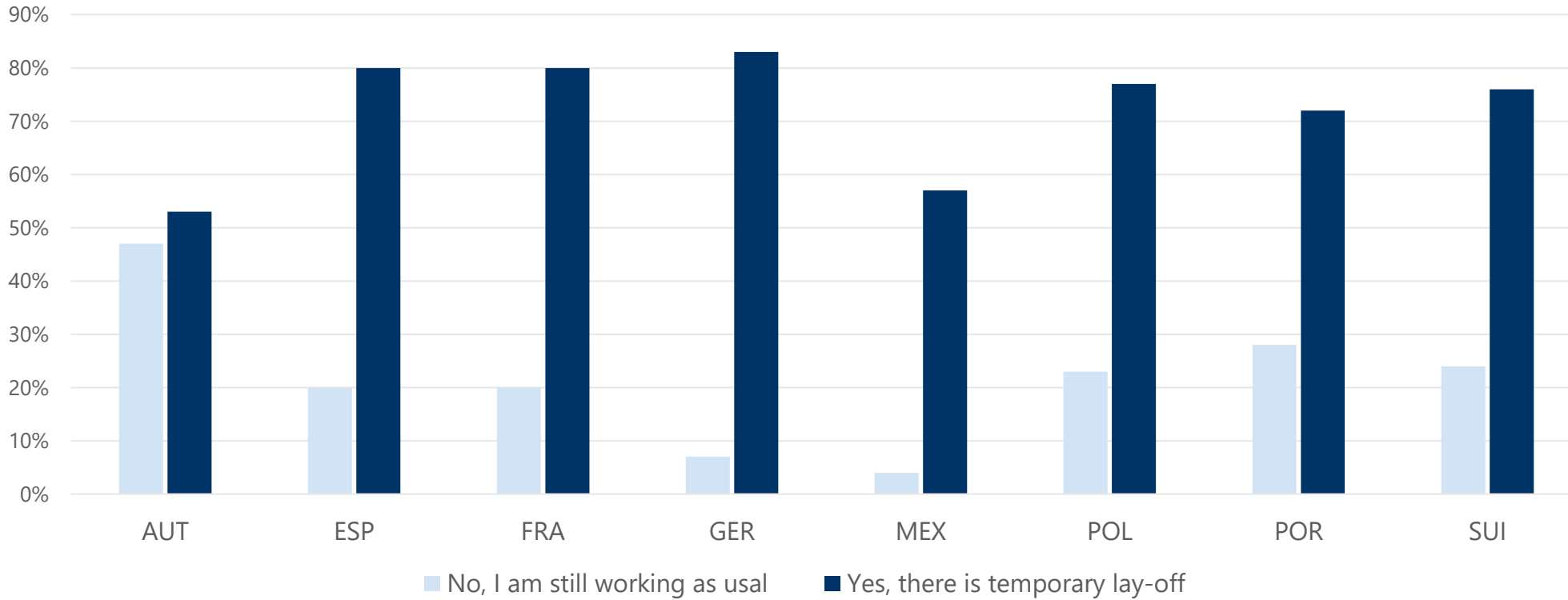


Employees in temporary lay-off are currently working:



# Has your working time been reduced?

Agreement to the corresponding statements in percent



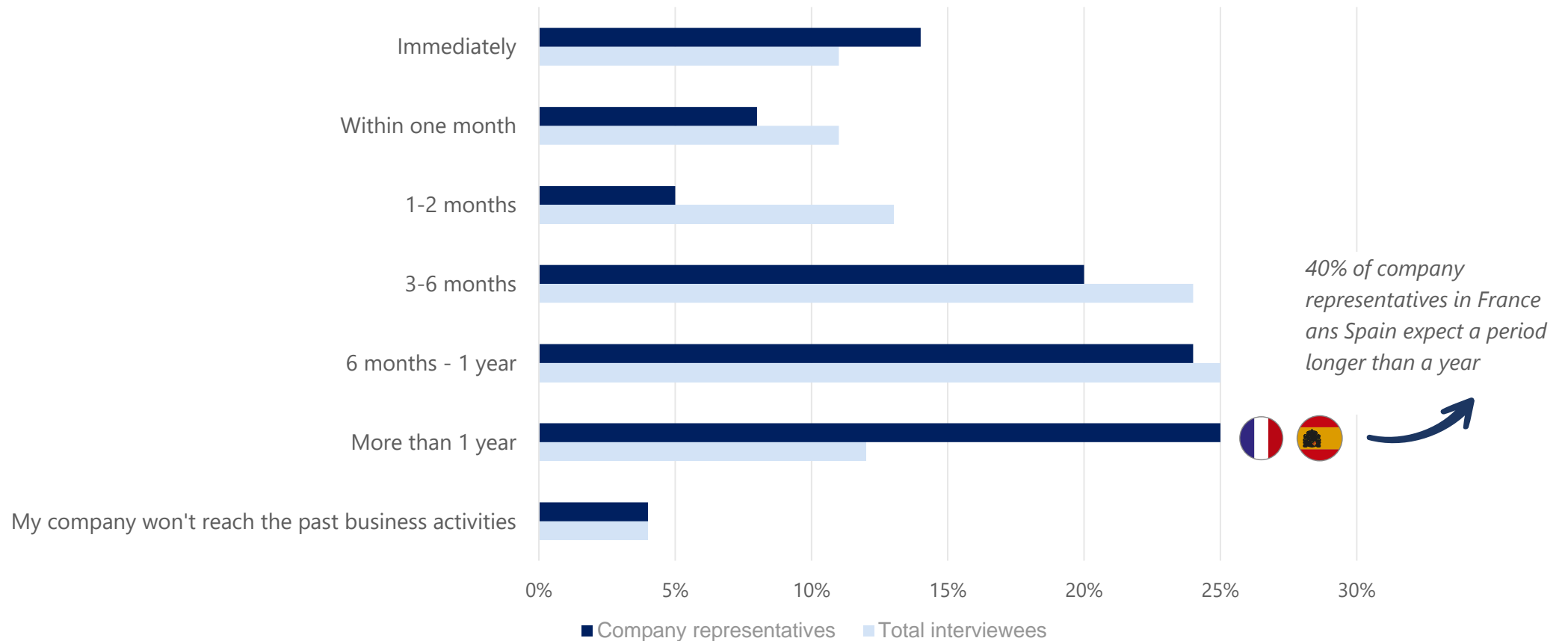
# Has your company undertaken any initiatives during Covid-19?

Agreement to the corresponding statements in percent - Multiple answers possible



# As soon as your company's business picks back up again, how long do you think it will take to go back to its usual business activity?

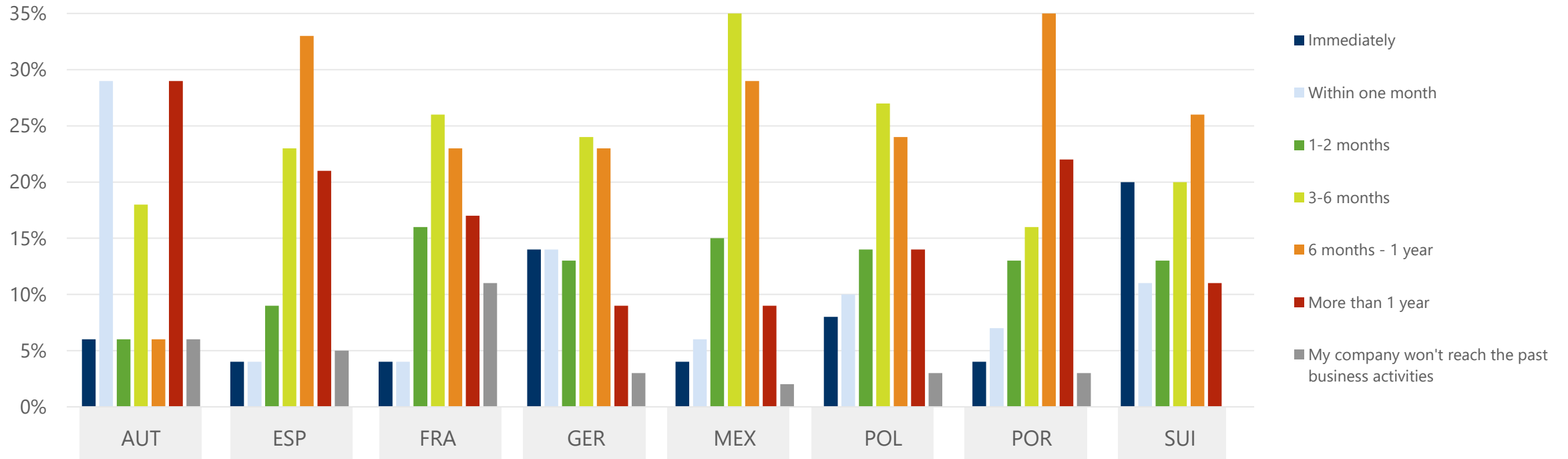
Agreement to the corresponding statements in percent – Comparison company representatives vs. total interviewees





## As soon as your company's business picks back up again, how long do you think it will take to go back to its usual business activity?

Agreement to the corresponding statements in percent



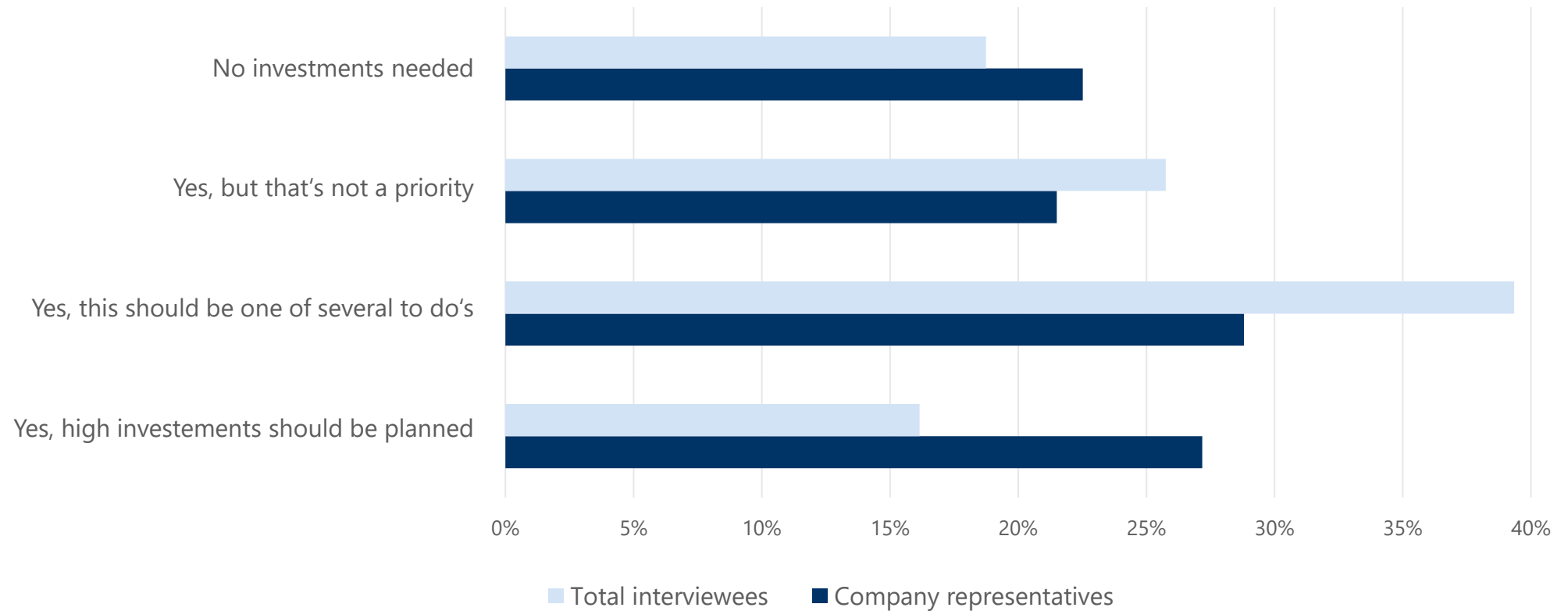
# Which of the following measures should your company take to ensure health protection?

*Agreement to the corresponding statements in percent - Multiple answers possible*



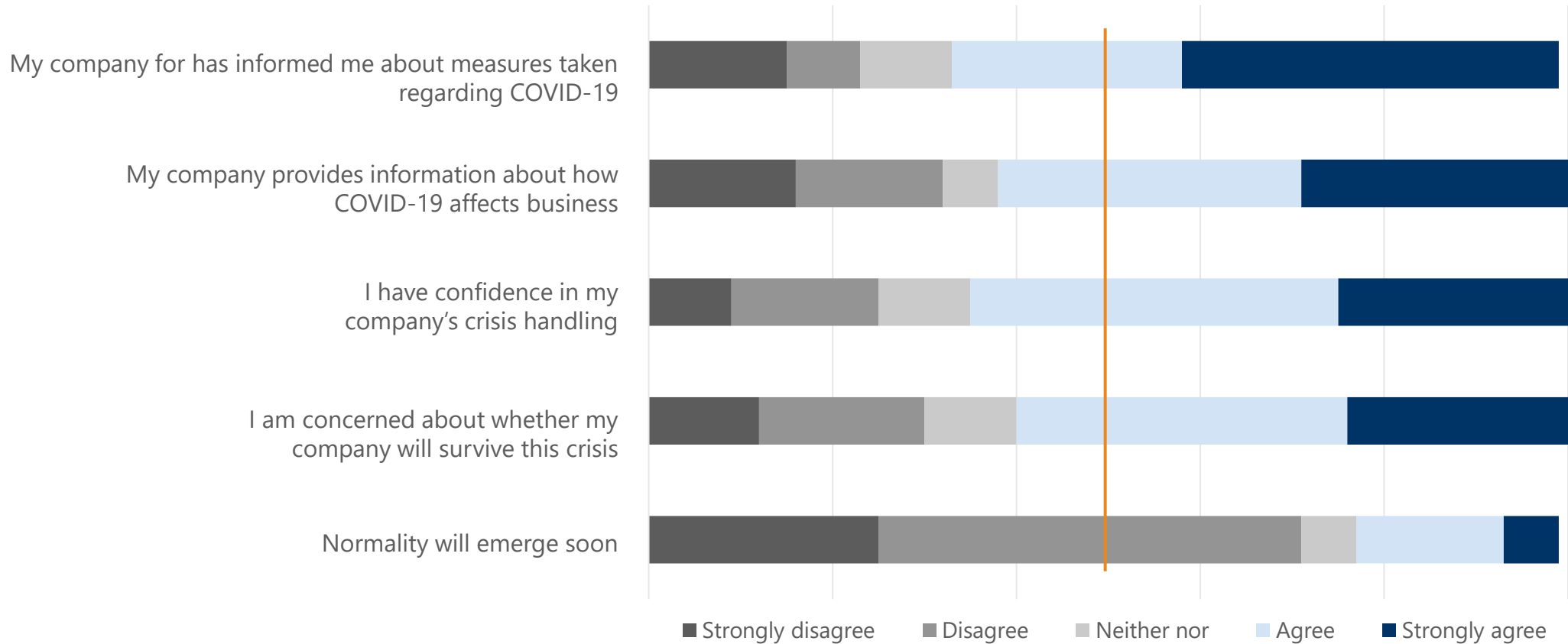
# Should your company plan efforts to cope with the consequences of COVID-19?

Agreement to the corresponding statements in percent



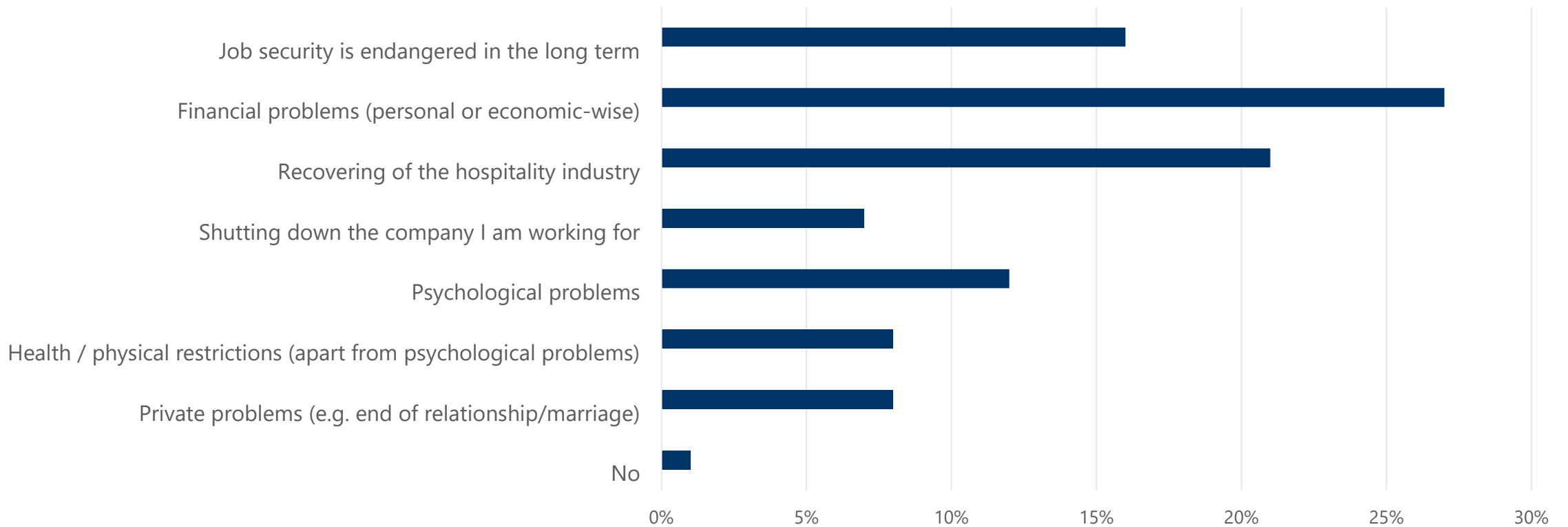
# Please rate the following statements

*Agreement to the corresponding statements at a scale*



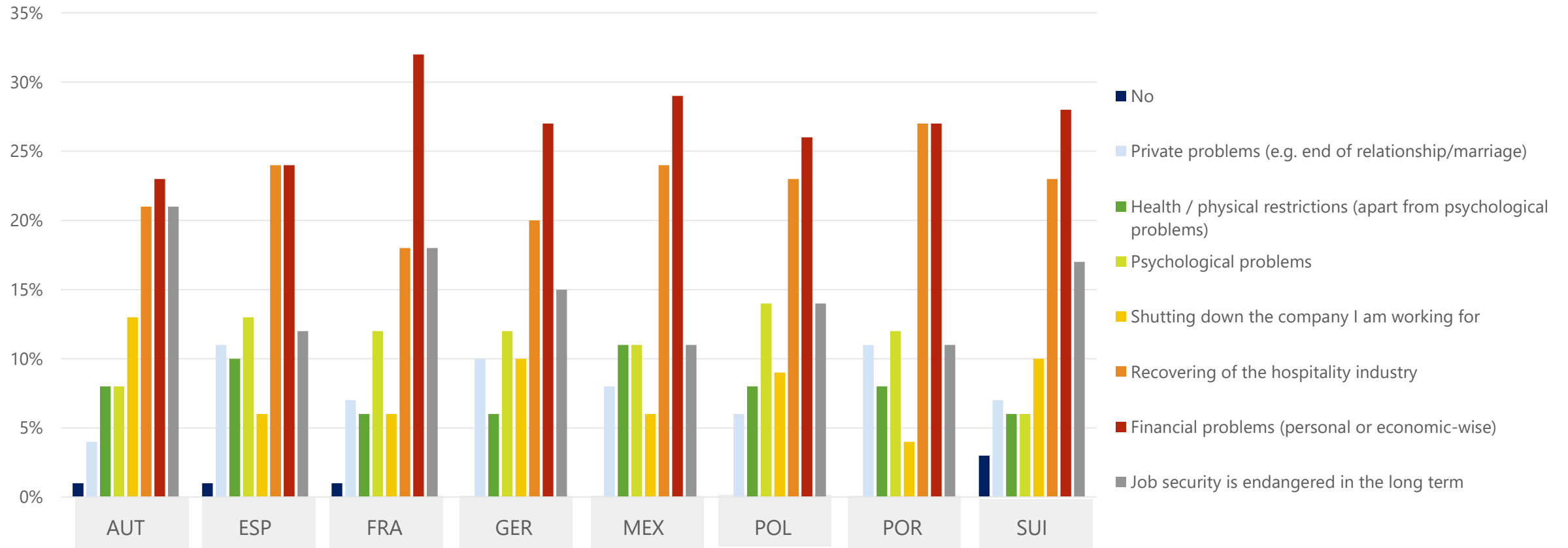
# Does COVID-19 have any long-term negative effects in the following areas?

Agreement to the corresponding statements in percent - Multiple answers possible



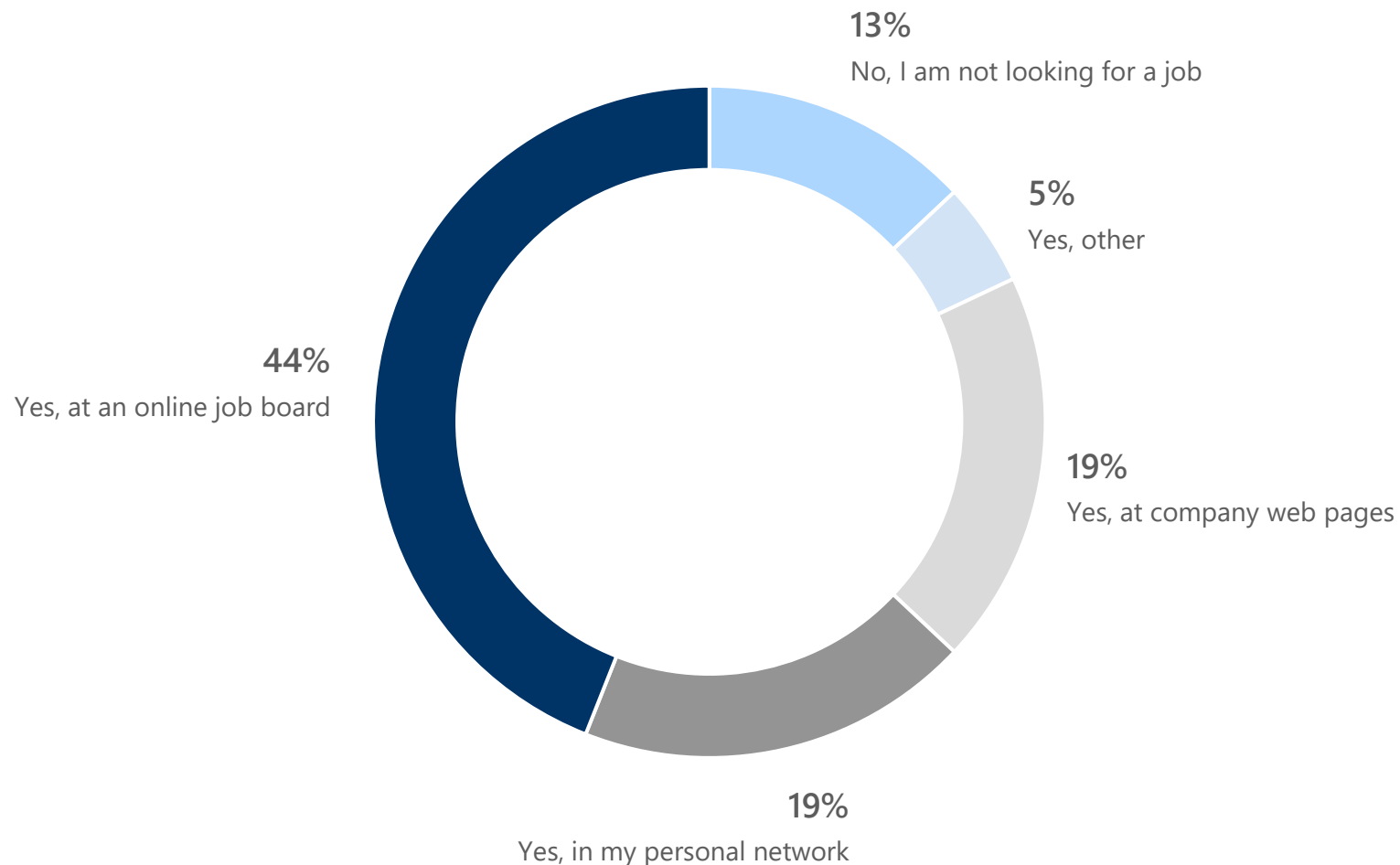
## Does COVID-19 have any long-term negative effects in the following areas?

Agreement to the corresponding statements in percent - Multiple answers possible



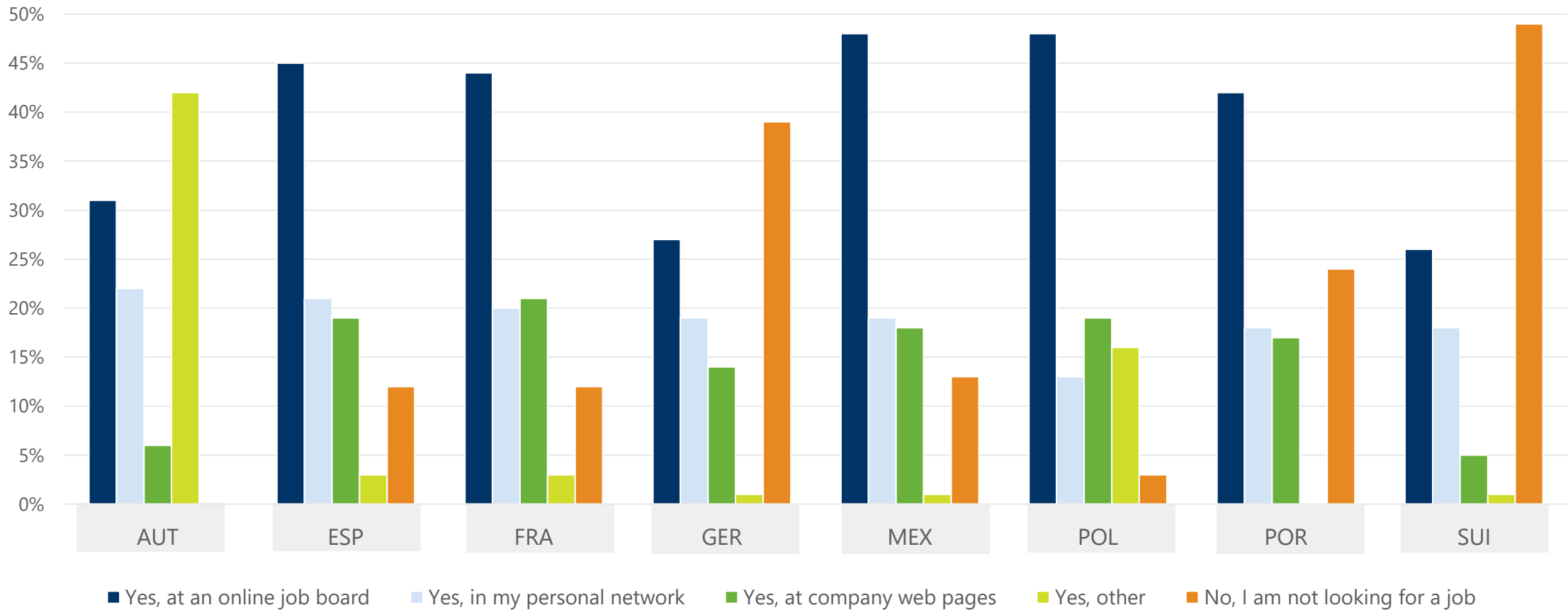
## Are you currently or do you consider looking for a new job?

Agreement to the corresponding statements in percent - Multiple answers possible



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Agreement to the corresponding statements in percent - Multiple answers possible

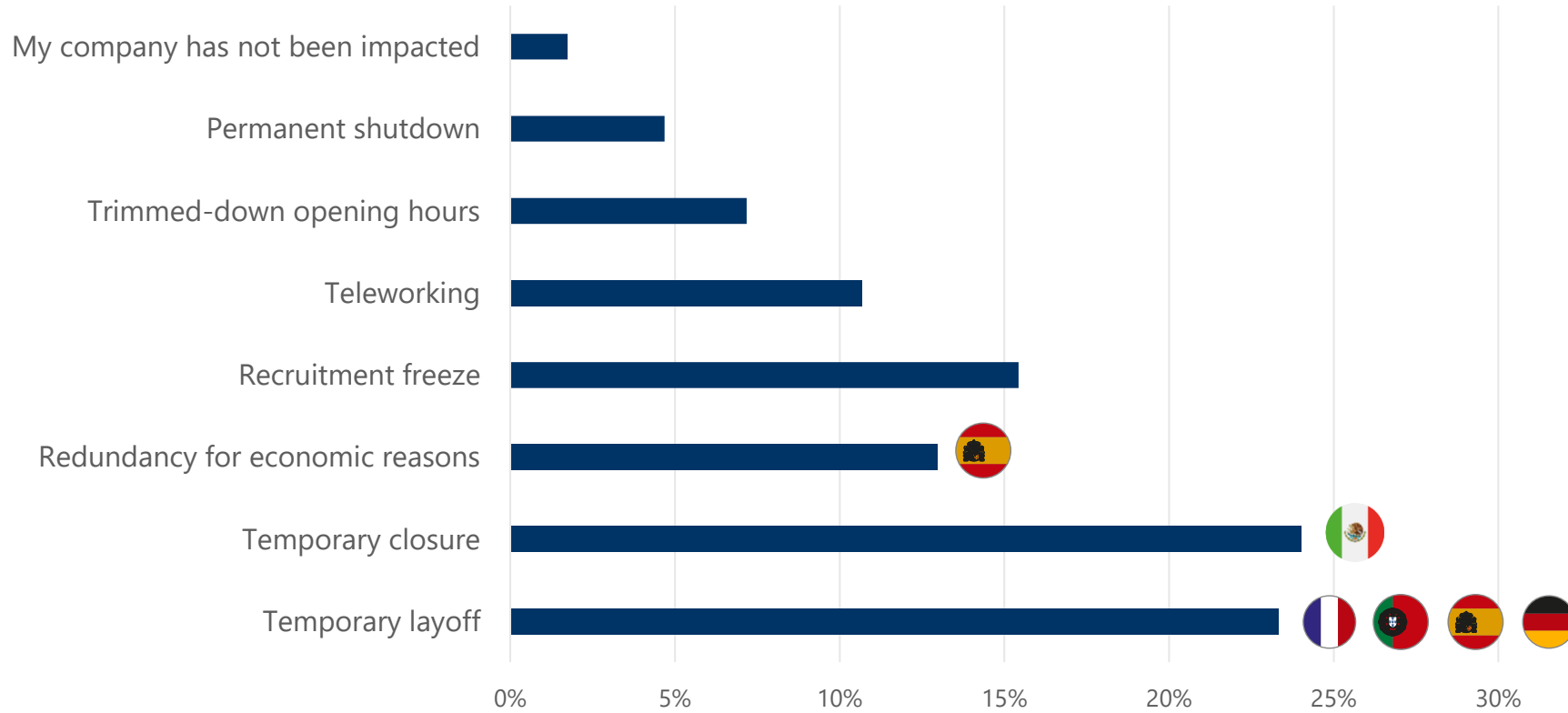




# Additional questions to company representatives

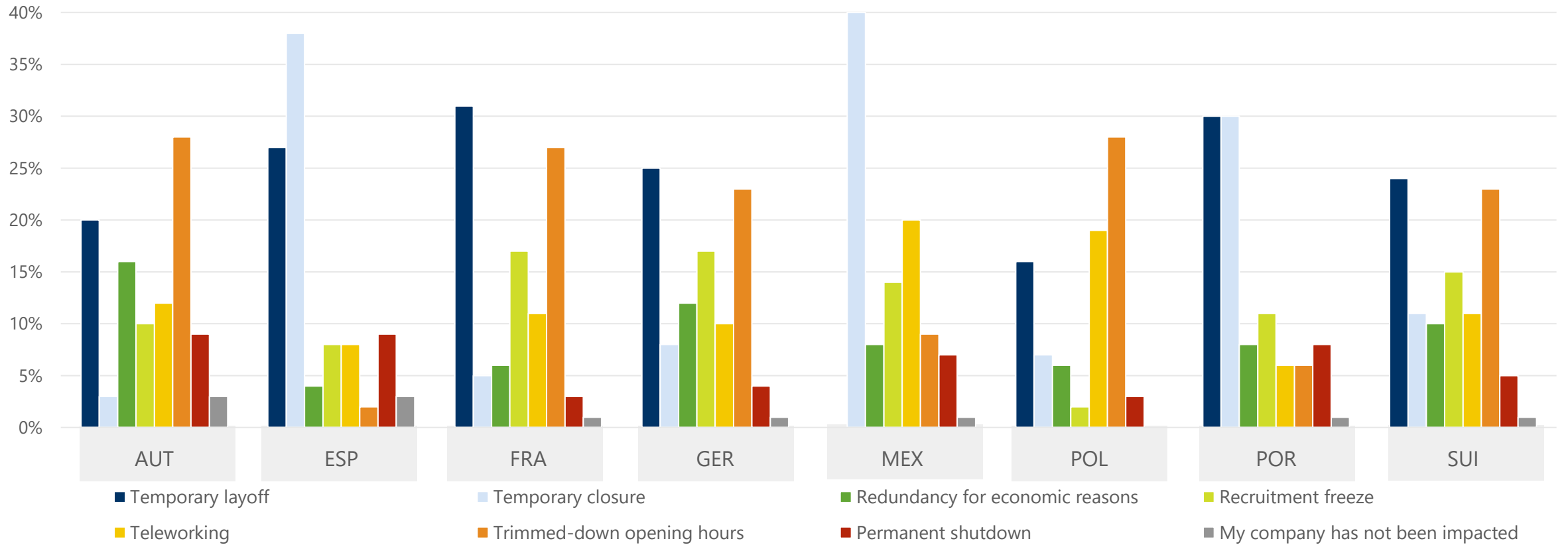
# What impact(s) did COVID-19 have on your business?

Agreement to the corresponding statements in percent - Multiple answers possible



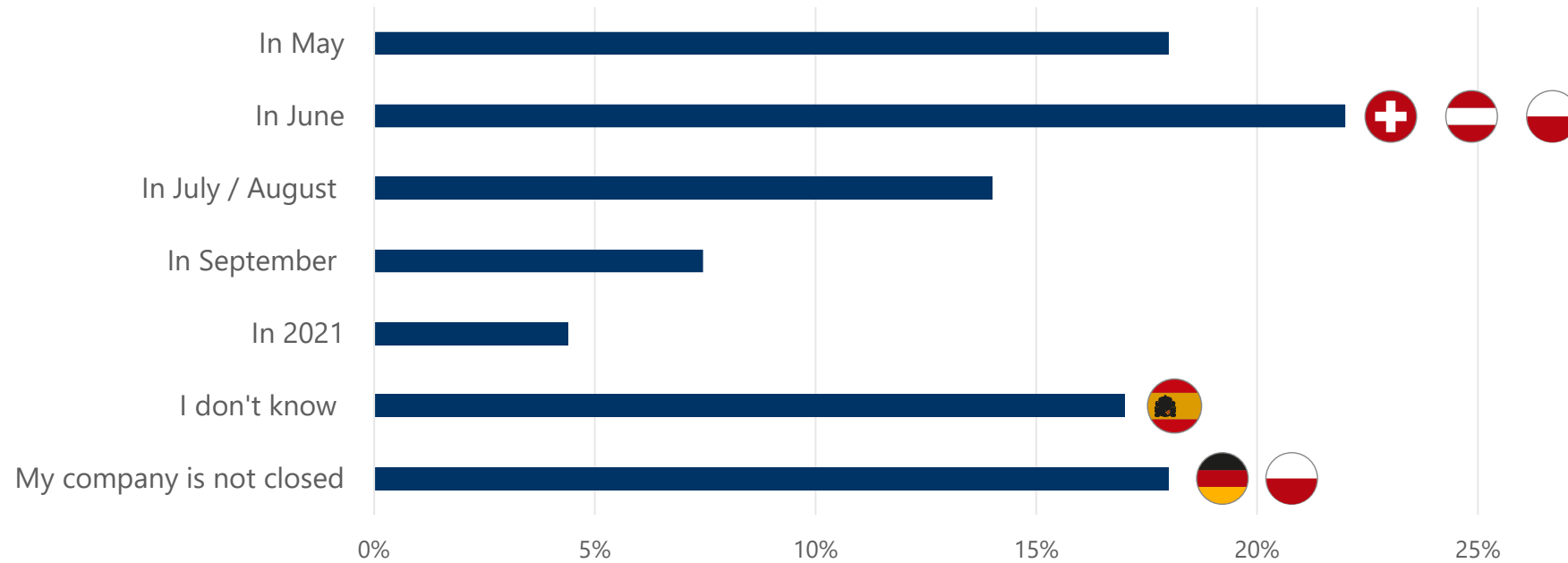
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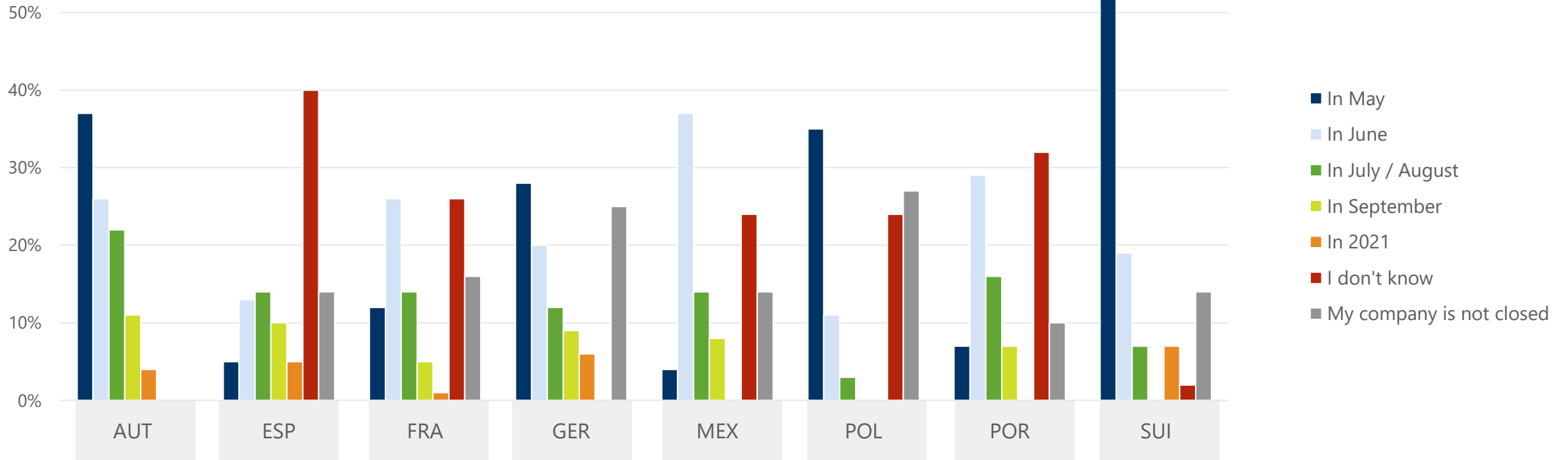
# In case the business is currently shut down: when do you plan to reopen?

Agreement to the corresponding statements in percent



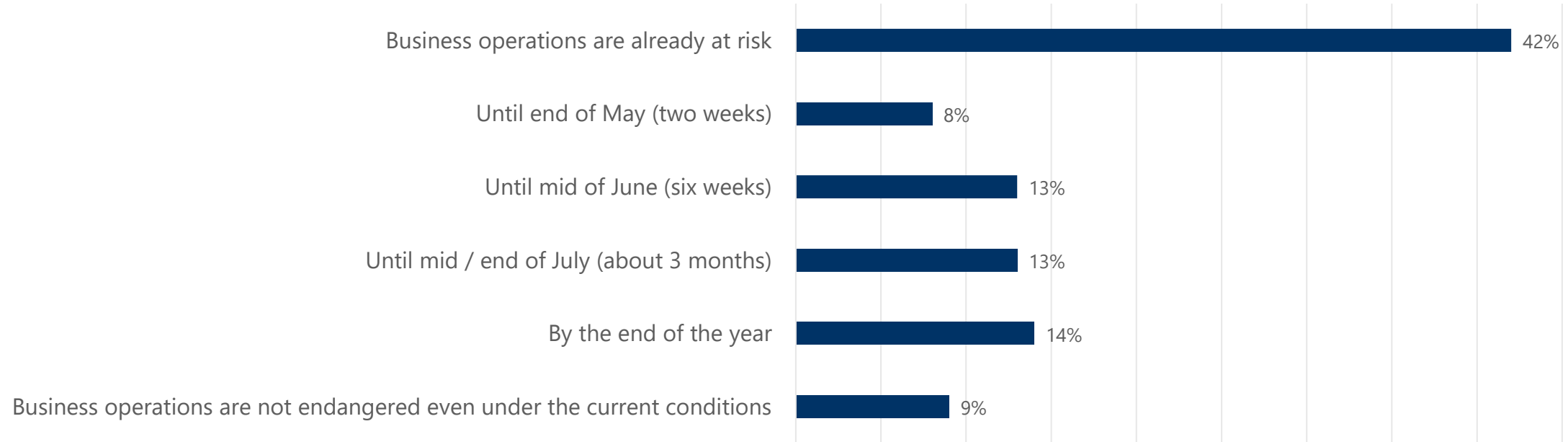
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Agreement to the corresponding statements in percent



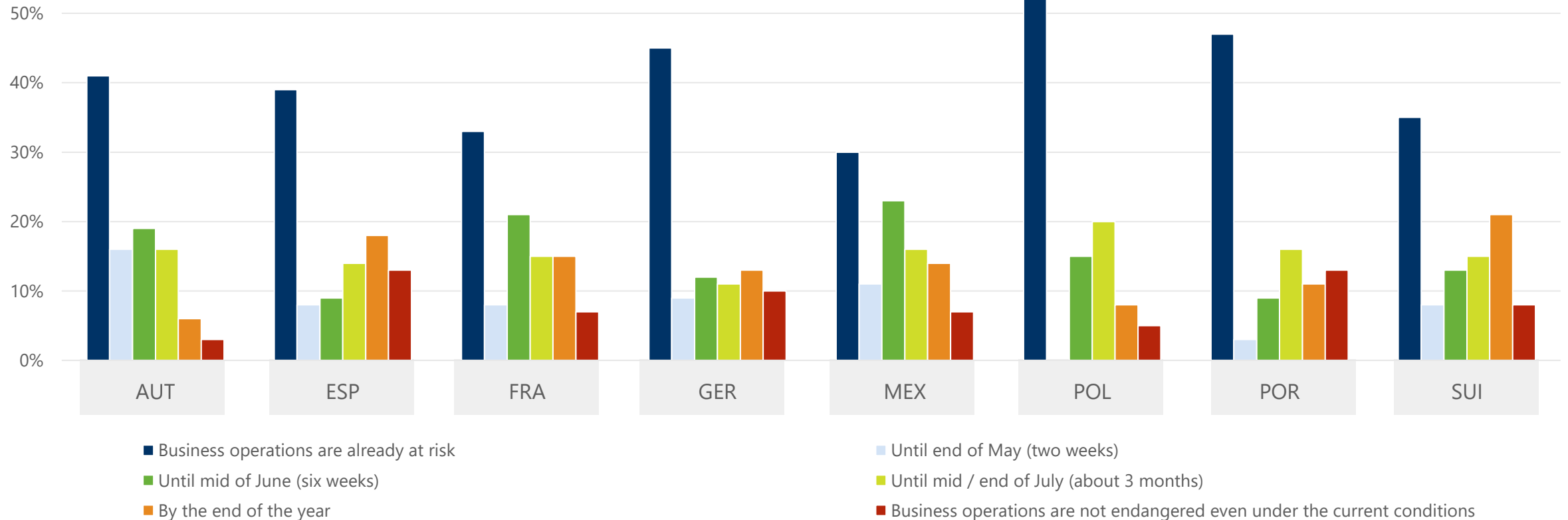
# How long can your company continue to operate under the current conditions until business operations are threatened?

*Agreement to the corresponding statements in percent*



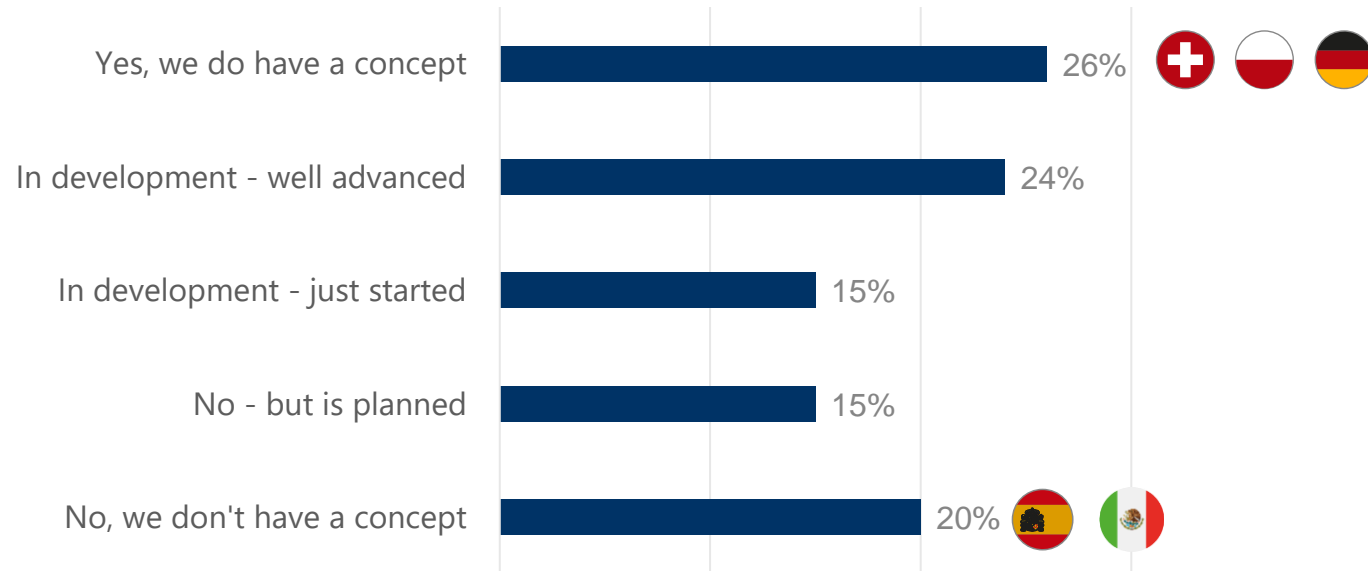
# How long can your company continue to operate under the current conditions until business operations are threatened?

Agreement to the corresponding statements in percent



# Do you already have a concrete plan/concept for the return to work or the re-start of your business?

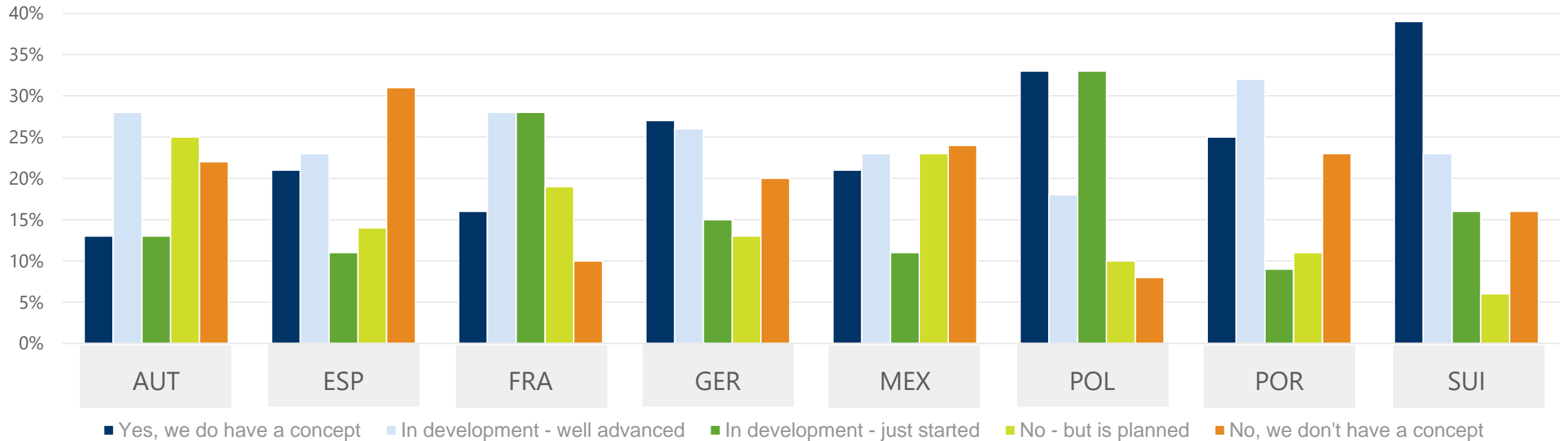
Agreement to the corresponding statements in percent





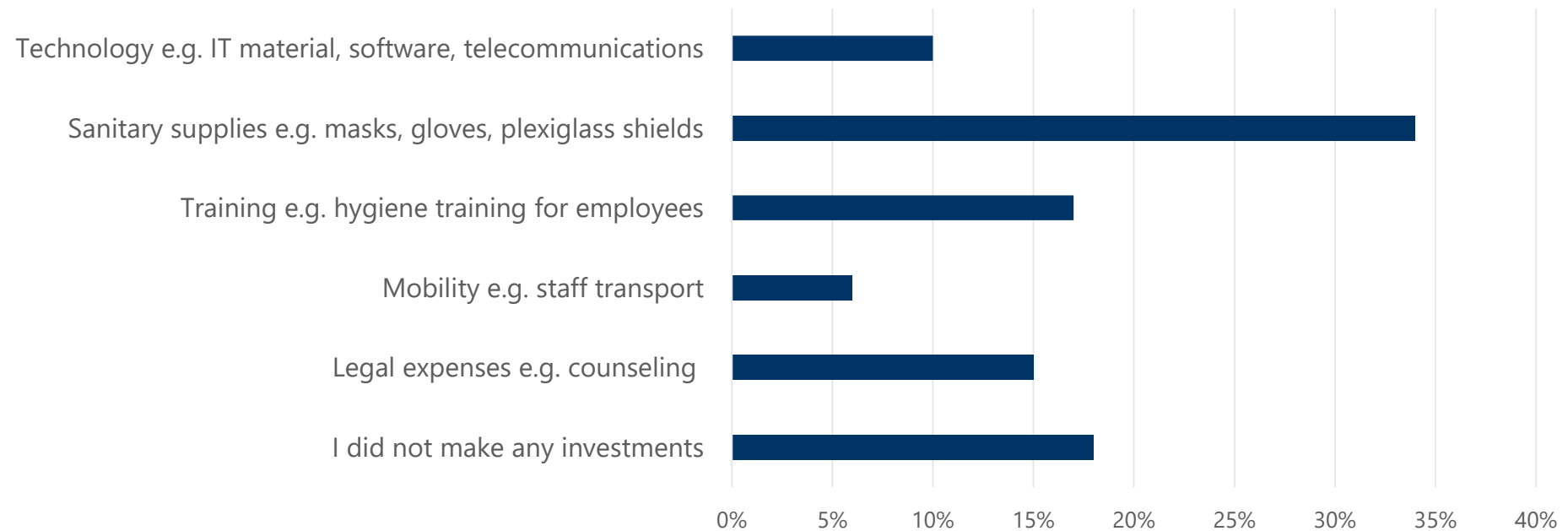
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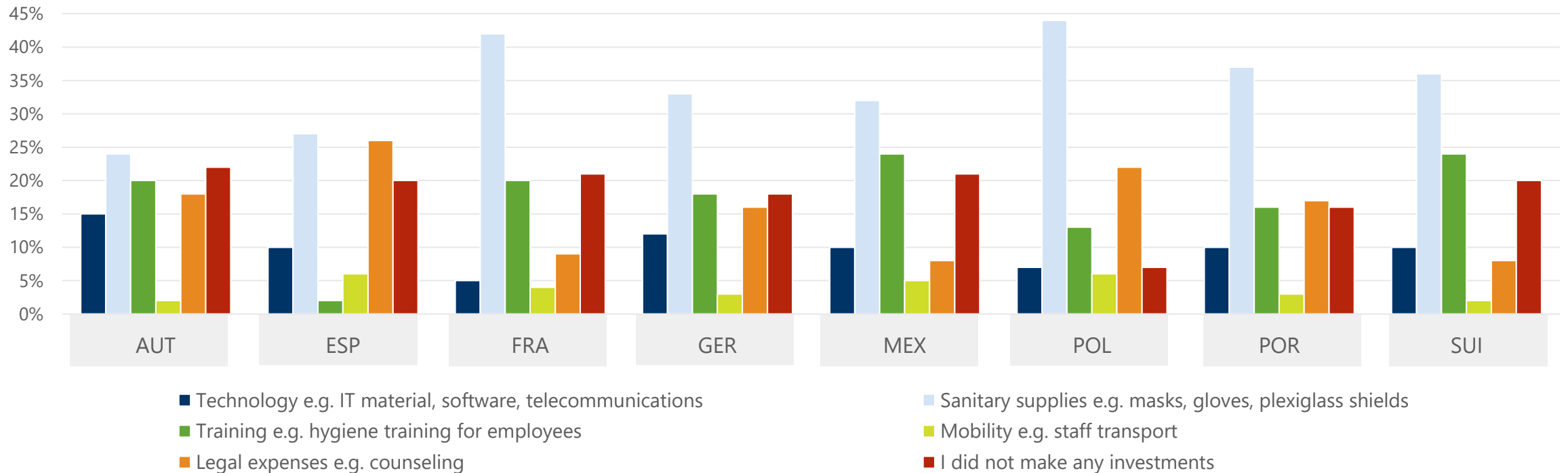
## Which expenses or investments did you have to make because of COVID-19?

*Agreement to the corresponding statements in percent – Multiple answers possible*



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Agreement to the corresponding statements in percent – Multiple answers possible



Any questions about the study?

**HOTELCAREER**

+49 211 93 88 97 0 | [info@yourcareergroup.com](mailto:info@yourcareergroup.com)

Thank you